CITY OF EUREKA

# QUARTERLY REPORT Q1 2014

EPDQUARTERLY REPORT

#### CONTENTS

Inside this Report	Page
Chief	1
Crime Data	2
Traffic	3
Back-	4
Projects	4
Communi- cations	5
Budget	6
Patrol	7-8
POP	9
Investiga- tions	_

"EPD has
designed
several
programs to
improve
transparency
in the
community"

## Chief's Message

**Greetings!** 

February 13, the leader-ship of EPD met at the Ingomar Club to strategize and plan for the future. As part of the process, a new Mission statement was developed by the leadership team. "The Eureka Police Department will safeguard the public trust, improve the quality of life and protect the future of Eureka through professional service and community participation."

Created sergeants, by managers and the two acting captains, the Mission statement helps EPD staff focus on big picture problems while improving a higher level of customer service. To accelerate our efforts in this area EPD now has two PIO's who push out information to the community. Sergeant Steve Watson is primarily responsible for press releases that inform citizens about crime, events and accomplishments. Brittany Kesterson helps Sergeant Watson and also focuses on social media venues such as Facebook and

Twitter. They will soon launch the Chief's Blog.

I believe that transparency is critical to police legitimacy. This begins EPD's process to get timely, relevant and important information to the community. In the effort to improve transparency several challenges lay ahead. Our records management system is costly, time consuming and built on an out of date legacy database. Pulling crime data from it for analytical purposes, strategic or tactical, is difficult at best. Upgrading the RMS will save time, money and improve the quality of data available to policy makers, community members and the police.

Our biggest challenge is getting officers in the field and dispatchers behind the console. Staffing shortages have reached critical levels as two additional police officers have been injured while on duty. There is hope as we have numerous people in the background process.

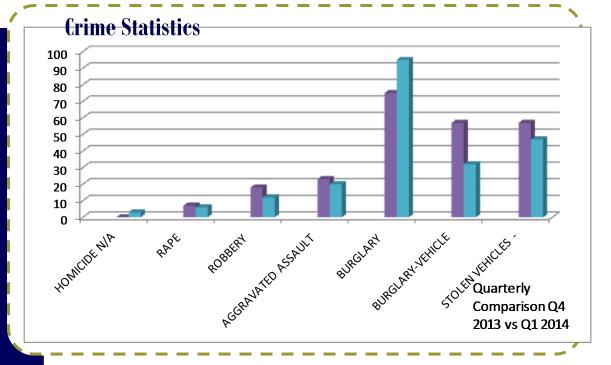
Andrew G Mills, Chief



#### Commendations

- @ Police Records Specialist II, Christina Laramore was honored by the FBI in recognition and appreciation of her assistance and support of the Office of Personnel Management's Investigations Program. Her efforts in their background investigations process was stellar.
- @ PSO Jessica Miyamura is commended for creating and implementing Eureka's most wanted flier.
- @ CIS detectives for handling two high profile incidents involving three homicides. Each was handled with a great deal of professional expertise.
- @ Neil Hubbard for his work with the homeless population and taking a vicious dog bite to the arm while attempting to solve problems in the brush.
- @ Sergeant Steve Watson and Traffic Division for Operation Safe Tweet. Educating motorist about speed.
- @Pamlyn Millsap for placing 8 chronically homeless individuals into treatment facilities.
- @Officers Alan Aubuchon and Josh Siipola for the arrest of Vincent Sanchez for a double homicide.
- @ Sergeants Kay Howden, Brian Stephens and Mike Guy for their handling of a barricaded gunman at 2nd and C.

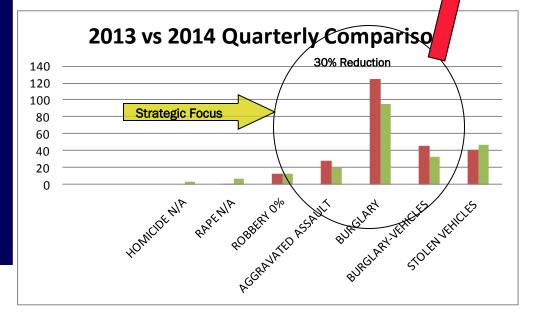
PAGE 2



EPD is first
and
foremost a
crime
fighting
organization

Highlights: 30 fewer burglaries (-24%) and 14 fewer vehicle burglaries (-30%) were reported this quarter compared to the same quarter last year. There was however an increase in reported rapes and homicides.

CRIME TYPE	Q1-2013	Q1-2014
HOMICIDE N/A	0	3
RAPE N/A	1	6
ROBBERY	12	12
AGGRAVATED ASSAULT	28	20
BURGLARY	125	95
BURGLARY-VEHICLES	46	32
STOLEN VEHICLES	41	47



#### **Traffic Division**

A crucial part of traffic control is the enforcement of the Vehicle Code. EPD officers take this seriously as noted in their efforts to reduce traffic accidents at high volume intersections. Citation by our traffic officers have risen from 1,179 to 1,556 this quarter compared to the same quarter the previous year. Officers work closely with Traffic Engineering to calm traffic and consult to improve roadway design. We educate community members of dangerous intersections and conduct special enforcement operations such as distracted driving.



## Traffic Operations

Total collisions have been reduced 16% this quarter over the same quarter last year. Bicycle crashes, have fallen from 11 to 2. The enforcement posture of the traffic officers has switched from the 101 north of the slough to the Broadway Corridor and downtown.

	Q1 2013	Q1 201
Collisions	191	160
Injury Collisions	63	67
Fatal Collisions	1	1
DUI Collisions	18	15
Pedestrian	12	13
Bicvcle	11	2

"TRAFFIC
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## **Operation Safe Tweet**

EPD began Operation Safe Tweet to educate citizens and motorists of targeted enforcement. The idea behind the effort is to warn people of enforcement locations in an effort to get them to slow down and pay more attention to traffic laws, pedestrians and bicyclists.

Since the inception of Operation Safe Tweet, officers have Tweeted out almost 100 times and have collected 200 followers. EPD goal is to reduce the number of collisions and the injury rate of collisions. Research clearly shows the higher the speeds the more likely people are to

be injured. Currently about 50% of collisions result in injury. EPD also reminds people to buckle up before leaving home. Grants from the Office of Traffic Safety allows for greater enforcement of traffic violations. The \$90,000 grant mostly pays for officers to work on days off conducting enforcement of traffic laws such as distracted driving and DUI.



New police officers can learn more in one month at EPD than in a year in any other local city.

## **Backgrounds and Recruitment**

EPD is short staffed. To fix the problem EPD is aggressively marketing for <u>new</u> <u>officers and dispatchers</u> to fill vacant positions. Here is what we are doing:

I. Awarded two scholarships to officers in the CR Academy. In partnership with the Eureka Police Foundation two scholarships were awarded. The awardees are in the background process. Pranay Manghirmalani was given a \$ 2,500 scholarship and John Castro given a \$1,500 one.

- 2. Offer our best recruiters (current employees) two discretionary days off if they encourage someone to apply who gets hired.

  Mary Clark has recommended two Dispatchers who have passed the written test and oral interview.
- 3. EPD has lowered its test

scores by 4 points. Still within POST guidelines, the lower score allows us to consider more applicants without compromising integrity.

- 4. The interview process has changed also. It has become more objective and based on POST criteria and less subjective on how one might fit in to the department.
- 5. Numerous people are conducting background investigations in order to speed up the process.

"EPD has begun
an aggressive
marketing
campaign to find
and recruit the
best candidates"



## Major Projects: Homeless Problems

In a collaborative effort with Health and Human services, Community Members, City Staff and Council Members Newman and Albin, EPD has forged a partnership to reduce the behavioral impact of homelessness on Eureka. Surveys have been distributed to the community and almost 2,000 people

more than 60% change their plans monthly due to people who appear psychotic and more than 50% said they were uncomfortable in Old Town due to these problems. The next phase is to identify solutions to reduce the problem. EPD is not waiting for the analysis to be complete. POP along with our Crisis Intervention Team has placed eight (8) of the top calls for service generators into facilities for long term help. One person who sat on a city bench for years was placed into housing and has not been seen sitting on the bench.

responded. Some of the major findings were 73% of residents

were afraid to walk in open spaces such as parks and trails,

#### Major Projects: Crime Analysis Consultant

Julie Wartell is one of the best known and most respected

Crime Analyst in the nation. A professor at UCSD, Wartell has helped hundreds of police agencies develop positions and programs to establish a Crime Analyst position. Ms Wartell made 23 recommenda-

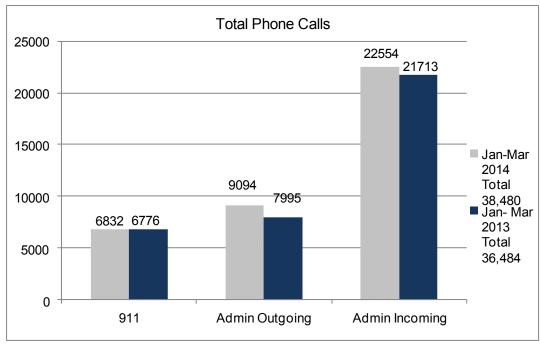
tions to the Chief of Police. Some of the highlights are:

- 1. Create a crime analysis position or contract it out to BAIR Analytics.
- 2. Supplement the program with volunteers and interns.
- 3. Provide enhanced training through Interna-

tional Association of Crime Analyst.

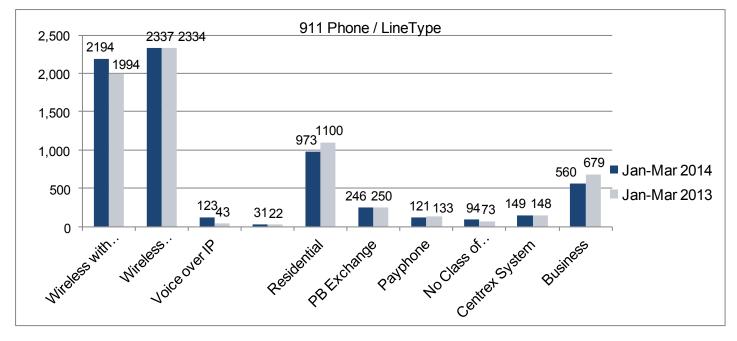
- 4. Unify all city databases for inquiry, i.e. Code Enforcement and GIS, Graffiti locations are data sets the police could use to analyze and predict crime.
- 5. Provide Crime Analysis products to all city staff. The full report can be obtained at the police department.

#### Communications

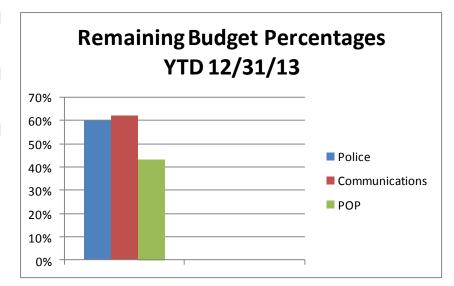


"Communications handled 98% of 911 calls within 10 seconds."

Communications Division is managed by Michelle Reyna-Sanchez. This small group of women are statistically the busiest in Northern California. They handled more than 38,000 calls for service this quarter compared to 36,000 the previous quarter. Dispatchers handle approximately 422 calls a day or 140 calls per shift. Many of those are time consuming 911 calls such as one of our dispatchers who helped to deliver twins over the phone. They are the life line to the community and officers. Unfortunately 5,000 of those calls were avoidable. As noted below 4,500 were 911 cell phone calls, most of which were pocket dials.



## **Budget**



Year to date EPD has spent 43% of its budget. The majority of the unspent funds came from salary savings, however other savings were also realized. EPD put several controls in place to further maximize savings. Managers are paying careful attention to credit card expenditures, scrutinizing training requests and monification overtime.

## **Budget Structure**

EPD's budget is broken into three sections. Police, Communications and POP. At 75% of the way through the budget cycle, EPD has spent 60% of its budget. The areas where the spending exceeded the allocation was due to 1. an unexpected boiler equipment malfunction. 2. The vacation payout of a retiree. 3. A settlement to a claim. These expenses are not expected to occur again.

	Police	Communications	POP	discuss budget
Personnel	66%	60%	47%	and how it can
Op Supplies	113%	130%	24%	be used to
Prof/Tech	87%	89%	28%	fight crime."
Materials/Svcs	18%	0%	20%	right crime.
Int Pmt	0%	0%	0%	
YTD %	59%	62%	43%	ļ ¦

There are items EPD is examining to ensure fiscal responsibility. For example EPD watches accounts where reimbursement should take place. Arcata was sent a bill for 12K and the Sheriff for almost 132K. This does not include revenue sharing for asset seizures and some grant funding to bolster operations.

#### **Budgetary Controls**

monthly to



While the overall budget is sound, there are areas of concern. To ensure EPD is within budget, categories are given a rating of red, yellow and green colors. Then an overall picture is developed to understand the budget's bottom line. This process is reviewed monthly to ensure managers are on track and staying within budget. When in a yellow or red area, a directive is sent to monitor cost, control spending, and increase accountability.

EPD began a program to get wanted felons off of the street. The 10 Most wanted list was produced and sent to local media outlets. As a result of great work by Eureka Citizens and EPD officers 11 of Eureka's Most Wanted were arrested and taken to jail. PSO Jessica Miyamura is responsible for this program.



Lance Andrew Borgner 10/31/1979 CAPTURED 02/12/14



Daniel Scott Hardy 07/27/1988 **WANTED FOR:** Theft

# EUREKA POLICE



# DEPARTMENT'S MOST WANTED



Jason Edward Linn 02/10/1985 **WANTED FOR:** Theft



Megan Nicol Carbonneau 04/13/1979 **WANTED FOR:** Burglary



Eleanor Beatrice Gonzales 09/23/1969 **WANTED FOR:** Theft with Priors



Amber Elise Welch 10/19/1979 **WANTED FOR:** Burglary



Torie Lynn Richards AKA Applewhite 03/28/1979 CAPTURED 01/22/14



Casie Lynne Dean 07/01/1985 **WANTED FOR:** Stolen Property



Joshua John Burbank 11/05/1990 **WANTED FOR:** Theft



Michael Jon Rizzi 12/09/1982 **WANTED FOR:** Burglary

Theft related offences are a big concern to Eureka. The listed people are wanted for theft related crimes and are sought by EPD. Citizens should not try to apprehend the listed subjects but rather call the police immediately at (707) 441-4060. Warrants must be verified prior to arrest as they may have been cleared.

# Patrol Operations

EPD averages about
III calls for service each and every day. That means pa-

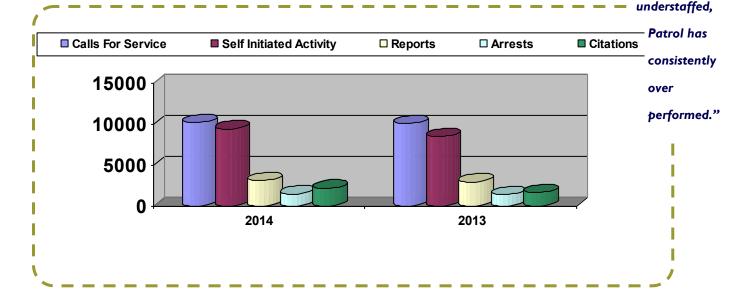


trol officers and PSO's take on average 30 reports a day. Each report will take between 50 minutes to several hours to complete. If it is a complex crime such as a rape or murder, several officers will write portions of the report. Speeding up

	1 <sup>st</sup> Quar- ter 2014	1 <sup>st</sup> Quar- ter 2013	Differ- ence	Change %
Calls For Service	10,193	10,069	124	+1.2%
Self Initiated Activity	9,415	8,486	929	+9.8%
Reports	3,080	2,923	157	+5.0%
Arrests	1,455	1,359	96	+6.5%
Citations	2,163	1,637	526	+24.3%

the process will save time, effort and energy better spent on proactive crime fighting. Part of our goal for patrol though the acquisition of a new RMS will be to force multiply our current resources. This will allow EPD to maximize our resources and proactively tackle crime problems, pushing the crime rate lower.

"In spite of being chronically

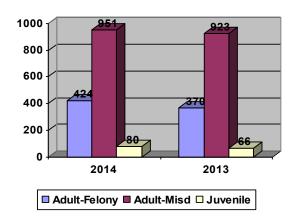


## EPD 50 Arrests Per Patrol Officer

Arrests increase by 6.5% this quarter as compared to the same quarter the previous year. That equates to 96 additional arrests. That means patrol officers and POP average about 50 arrests per officer. Very few departments can produce those numbers. Many departments will not match that volume in a year.

Many of these arrests were for serious crimes that take a great deal of complex investigative experience. As we improve as a department, analyst will help us focus on the "right people" or those who are likely to be the most problematic. Research shows 10% of crooks account for 54% of crime.

#### **ARREST**



#### City of Eureka

# Criminal Investigations Section and POP Team

Criminal Investigations is composed of one detective sergeant and four full time investigators. We also use light duty officers, those injured at work, to enhance the unit. During this quarter detectives worked 57 cases as compared to 56 last quarter, an increase of one case. Three of those cases were high profile murders. Father Eric Freed was the victim of a violent assault and Richard Storre and Lance Henry were also murdered. Arrests were made in both of those cases. Both cases have been submitted to the DA for prosecution.



Judy Long. Arrested for three counts of armed robbery and sentenced to prison.

#### POP: By The Numbers

1 Sergeant 3 Detectives	Marijuana 376 Pounds	Assists 18
Search Warrants	Plants 523	Parole Searches 19
Arrests 55	Problem Houses Inv 21	Investigations 21
M-Cites 18	Transient Surveys 263	Happy Chief's 1
Heroin 187 grams	Cash Seized 43K	Grateful Citizens 28,000- 55

arrests

